



**Ascender Corporation**

25 Northwest Point Blvd., Suite 975  
Elk Grove Village, IL 60007-1034  
Phone: (847) 357-0730  
Fax: (847) 357-0731

Customer Name:

Date:

**Letter of Software Destruction**

www.ascendercorp.com

Dear Customer,

You have recently requested a refund for the purchase price of an Ascender product. This letter confirms that upon your receipt of the refund, your license for the Ascender Product will immediately be terminated or cancelled. Please be advised that you must now delete the Ascender Product from your computer and all copies made from the Ascender Product must be destroyed. You may not give away, donate or otherwise distribute the Ascender Product or copies of the product to anyone else. You must take whatever measures are necessary to destroy the Ascender Product and dispose of the media in an appropriate manner.

Ascender shall refund the purchase price of the Ascender Product to the customer and report the product as "Destroyed" once this letter has been executed by the customer and received at Ascender. Customer's license to use the Ascender Product under the End User License Agreement shall terminate upon the customer's execution and delivery of this Agreement. Thank you for doing business with Ascender Corporation. and for complying with this request.

To be completed by the Customer:

Signature: \_\_\_\_\_

Name (please print): \_\_\_\_\_

City/State/Postal Code: \_\_\_\_\_

Email Address: \_\_\_\_\_

Invoice number: \_\_\_\_\_

Reason for Return:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

*Upon completion, return this form to Ascender Corporation:*

*Via fax: (847) 357-0731*

*Via mail: Attn: Ascender Corporation Customer Service*

*25 Northwest Point Blvd., Suite 975, Elk Grove Village, IL 60007*